**TERMS AND CONDITIONS**

1. All orders are subject to availability
2. Delivery
3. Free delivery will be made to Hong Kong Island, Kowloon and the New Territories for purchases over HK$3,000
4. For delivery charges to ferry pier, airport, certain wine cellars, Discovery Bay, Sheung Shui, Sai Kung, Yuen Long and outlying areas, please enquire at The Wine Company Limited (TWC) at time of order
5. Payment
6. For properly arranged credit accounts, payment is due after 30 days of invoice date
7. For all other orders, payment is required in advance of delivery
8. The right is reserved to charge interest at the rate of 1.5% per month on overdue accounts. Should any amount be overdue the all accounts on any accounts become payable immediately
9. Payments are accepted by cash, bank transfer or credit card. The payment should be made payable to “**The Wine Company Limited**”
10. All goods should be examined on delivery. Any missing or damaged goods should be noted on the delivery document and promptly reported to TWC. Otherwise any breakages or shortfall shall be deemed to have occurred thereafter
11. Any refund or exchange due to the requirements of wine quality problems is only available when valid original invoice is provided. Refund and exchange will only be applicable on wine or champagne below HK$500 (per bottle) and less than five years old. In case of any disputes, TWC reserves the rights to make final decision
12. Ownership of all goods delivered to a buyer remains with TWC until the buyer has paid all sums due to TWC on any account
13. Office Opening Hours

The office of TWC is open from Monday to Friday 10:30am-6:30pm excluding public holidays

1. Shop Opening Hours  
   The shop of TWC is open from Monday to Friday 12:30am-8:00pm and Saturday 1:00pm-7:30pm excluding public holidays
2. Please note that in certain cases we may run a credit check on customers; this will be kept completely confidential. The customer has a right of access to all information we hold regarding their credit status