**退款及退貨  
Refund and Exchange Policy**

任何因酒質問題而要求的退款和退換須提供有效的收據正本，而退款和退換只適用於零售價每瓶 HK$500以下，及年份少於5年的葡萄酒。

Any refund or exchange due to the requirements of wine quality problems is only available when valid original receipt is provided. Refund and exchange will only be applicable on wine or champagne below HK$500 (per bottle) and less than 5 years old.

顧客需於付款前檢驗貨物。貨物離開商店後，赤釀坊將不會為任何破損，渗漏，或任何人為/意外損毀的貨物負責。

Customer is requested to examine the goods before he/she make the payment. The Wine Company Limited does not held the responsibility of any breakage, leakage or any accidental or artificial harm occur outside our shops.

顧客收到貨品後，請立即驗貨。申索（如有）必須在交貨時間被記錄下來，否則任何破損則被視為己此後發生。

It is the receiver's responsibility to check the condition of any goods received including glassware and accessories, immediately at the time of delivery. Claims (if any) must be logged at the time of delivery, otherwise any breakages or shortfall shall be deemed to have occurred thereafter.

所有玻璃器皿或配件等貨品，一經確認接收後，將不獲退換。

No returns shall be made on glassware or accessories after the receiver has acknowledged receipt of the goods.

由 2015年4月1日起生效，赤釀坊將全面實施「塑膠購物袋環保徵費計劃。」

每個紙袋及不織布袋均必須收取費用。

Effective from I April 2015 onwards, The Wine Company Limited will implement the

"Environmental Levy Scheme on Plastic Shopping Bag" and is valid for every paper bag and non-woven bag provided.